



**Gujarat Energy Limited**  
*(Erstwhile Gujarat Gas Limited)*

**Sustainable Development Policy**

**[Effective from: 14<sup>th</sup> May, 2026]**

# Sustainable Development Policy

## I. Preface:

Gujarat Energy Limited (“**the Company**”) is committed to provide best services to its customers and with respect to this approach, the Company has designed a “Sustainable Development” (SD) Policy for building a better tomorrow.

## II. Scope:

The policy is applicable to all employees under management cadre and non-management cadre. The Company has extended this policy to all its stakeholders and business associates. It will be responsibility of every individual associated with the Company to successfully implement this policy.

## III. Policy:

The Company’s sustainable business approach is addressed below and every individual associated with the Company needs to be in compliance with the same.

- Commitment to optimal utilization of available natural and man-made resources and leading towards sustainable future.
- Company will try to reduce its resource consumption by recycling and reusing the available resources.
- Company will incorporate special initiatives to make its processes and services pollution free.
- Wellbeing of society will be promoted and the Company will invest in innovative technologies designed for betterment of environment.
- With respect to available natural resources, the Company believes every individual has right over it and promises to provide them equally to everyone in a fair and transparent process.
- Awareness of environmental impacts occurring from business is identified by the Company along with relevant mitigation plans against them.
- The Company will engage with government bodies and support them in establishing and shaping public good policy related to the business.
- The Company will deal with its stakeholders in fair and equitable manner without any discrimination.
- The Company is committed to provide best services to its valued customers without neglecting its social responsibility on wellbeing of society.
- The Company believes in fair trade practices and strictly avoids any unethical promotions or misleading action against our peers and providing customers a freedom of choice.
- All the disclosures on the services of the Company will be provided to customers at the time of service enrolment. These disclosures should be transparent and true in nature.
- Encouragement for reducing the natural resource consumption will be provided to customers to avoid over exploitation of the same.
- The Company is open for customer feedback keeping positive approach for improvement. The Company also has a robust mechanism to handle customer complaints.
- The Company is open to any suggestion on this sustainable approach from its stakeholders and encourages to add value for same.

#### **IV. Policy Review:**

In case the Policy is required to be amended due to any change in the regulatory requirement or due to any other reasons, the Policy shall be appropriately modified with the approval of the Managing Director of the Company.

#### **V. Dissemination of Policy:**

This policy will be uploaded on the website of the Company and internally shared with all the relevant stakeholders.

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